

# Clinical Documentation Improvement Services



Organizations that are trying to enhance the accuracy of their clinical documentation to improve their coding are finding this to be a complicated, tedious task and, in many cases, one that lags, causing lost revenue. The consequences of inaccurate or incomplete clinical documentation practices are serious. No longer does this workflow component solely affect accurate coding and revenue capture. It can also have a profound impact on risk adjustment and quality scores.

Coker Group is addressing this matter with clients, offering comprehensive clinical documentation improvement (CDI) services.

## THE PROGRAM

Improving clinical documentation requires functional systems, including properly credentialed and trained associates (clinical documentation specialists). It also involves the most up to date information (education and training) and deployment of proven technology to achieve top performance. With a team of proven advisors and experts, we address all facets of the CDI transition including:



### Advisory services

Coker supplies proven advisors with specialized knowledge of CDI.



### Recruitment

Coker's Executive Search team provides human capital, including clinical documentation specialists, as needed.



### Technology

Industry leaders in clinical documentation software offer the support and technology to assure that your CDI processes are both sustainable and cost effective.

## GETTING STARTED

To empower clients to make a risk-free and more informed decision, we perform an analysis of your key performance indicators (KPIs) related to clinical documentation **at no charge**.

We then quantify the financial opportunities related to implementing a comprehensive CDI program, including calculating the return on investment, again **at no charge**.

*For more information about Coker's CDI program, please contact Ellis "Mac" Knight, M.D. at 678-783-5582 or email, [mknight@cokergroup.com](mailto:mknight@cokergroup.com).*

